

Volunteer Role Profile

Role:	Peer Mentor (Standards)		
Status:	Published	Version:	2
Audience:	All internal and external audiences		
Owner:	Standards and Animal Welfare Committee	Author:	Standards and Animal Welfare Committee
Date Approved:	07/07/2025	Next Revision Date:	07/07/2028

Role title: ADCH Peer Mentor (Standards)

Responsible to: ADCH Standards and Animal Welfare Committee

Primary contact / line manager: ADCH Standards and Operations Officer: Assessment related matters
ADCH Volunteer Manager: Induction, training and ongoing support

Location: Remote (UK/ROI/Channel Islands)

Time Commitment: Flexible - approx. 2 hours per week

Role description:

ADCH Peer Mentors provide holistic support and guidance to our Members and potential Members on areas where they may require additional support to meet specific ADCH Minimum Welfare and Operational Standards.

Members will be allocated Peer Mentors by the Standards and Operations Officer and/or Volunteer Manager who will match rescues with Peer Mentors whose knowledge and experience is best aligned to support the Member/potential Member with the challenges they are facing. You will be matched with a Member/potential Member after they have had an assessment visit from an ADCH Volunteer Assessor which will have identified areas where improvements are necessary to meet ADCH Minimum Welfare and Operational Standards.

You will provide support and guidance to Members/potential Members to enable them to become, or remain, ADCH Members. Your support will usually take the form of a sequence of conversations over a period of weeks/months. On occasion, if the support and guidance needed is limited and very specific, one/two conversations may be sufficient to move the Member/potential Member towards meeting the Minimum Welfare and Operational Standards.

Key tasks:

1. To provide one-to-one guidance and support to ADCH Members/potential Members on how they might best achieve and maintain ADCH's Minimum Welfare and Operational Standards considering the context of their rescue. This may be in-person, over video-call, phone-calls or via email, and will likely be a combination of all contact methods. Site visits will not normally be needed and would only be with your explicit agreement.
2. To promote and signpost to relevant ADCH Member benefits when in contact with rescues.
3. To highlight any significant concerns regarding animal welfare or operational compliance to ADCH for review.

Required skills, qualities and experience:

1. Strong operational experience from a managerial/leadership role within an animal rescue.

2. Good working knowledge of the ADCH Minimum Welfare and Operational Standards.
3. Able to demonstrate a positive, solutions-focused approach to problems.
4. Good interpersonal skills.
5. Good administrative and IT skills.
6. Desirable: Experience as an ADCH Assessor.

Training and support available:

As part of your commitment to the role and ongoing professional development, you will be required to attend regular meetings and training provided by ADCH.

Recruitment process:

- Application form
- Interview
- References
- Induction

Version History

Version	Changes Made	Date	Made by
1	Role profile published	03/10/2024	Standards and Animal Welfare Committee
2	Role profile updated to reflect current needs	07/07/2025	Standards and Animal Welfare Committee